



# C A M E O H E I G H T S

M A N S I O N • R E S T A U R A N T • V E N U E

## Cameo Heights' check-in procedure & sign-in statement for service animals.

We want you to feel welcome at Cameo Heights Mansion with your service animal, provided it is a true service animal. To help us ascertain that, we are going to ask you to respond to the only two questions we can legally ask:

1. Is this dog a service animal required because of a disability? \_\_\_\_\_
2. The second question has two parts:
  - a. What work or task has the dog been trained to do? \_\_\_\_\_
  - b. Has he completed that training? \_\_\_\_\_

Please fill in the blank provided with your response to each question. Please note that not every service provided by animals constitutes an ADA approved definition of a service animal.

(Continued: ***Stays with Service Animals*** check-in statement on second page)



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Now that we have deemed that your dog seems to meet the necessary requirements to be admitted as a service animal, we want to look over our sign-in statement for *Stays with Service Animals*. As you probably know, we are a NO PET facility so we must be careful about the consequences of having an unprofessionally acting dog on our premise, as well as our perceived obligation to other guests who may conceivably come with serious pet allergens and deserve advance notice of a pending service animal arrival. Therefore we ask that every handler to give us advance notice when your plans include coming with a service animal so preparations on our end can be made weeks before you ever arrive. Please read the following policy stipulations that you must agree to before we check you in with a service animal at Cameo Heights Mansion. Each of these requirements are allowed under the ADA regulations.

- Service animals must be under the control of the handler at all times which normally means leashed.
- They may not be left alone in your room.
- Dogs cannot be on upholstered chairs, beds, counters, or bath in the sinks, tubs or showers.
- Repetitive barking or other unprofessional practices will mean the dog is out of control.
- In the event that we discover that the dog is out of your control or acting unprofessionally, we will ask that the animal be removed immediately from the premise.
- In the event of a premature departure, you will not be relieved of payment for any outstanding room reservations or started but uncompleted dinners.

You will not be charged any additional fees for cleanup, etc. unless there is unusual damage or soiling to carpet, upholstery, bed comforter, or linens, etc, in which case you agree to indemnify us of any cost to clean or replace, as necessary.

Please sign here that you have read and agree to abide with each of these stipulations.

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Pet handler or accompanying spouse or partner

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Date of signature